Quality Policy and Objectives

Apex Management is committed to honest professional practices and quality NDT Inspection services provided to all customers.

1. Apex's quality policy and commitment is to:

    1.1. Consistently provide accurate and precise nondestructive testing services that conform to our customers' and regulatory requirements.

    1.2. Ensure that all personnel are competent and qualified for the task they perform, aware of the importance of each task, and that all personnel familiarize themselves with quality system documentation to implement the policies and procedures in their work.

    1.3. Consistently comply with FAA, EASA, ISO/IEC 17025, API Q2, and/or regulatory standards to ensure quality testing services and to continually improve the effectiveness of the quality system.

    1.4. It is Apex's policy to encourage active participation of all employees in quality planning and to continually improve efforts to meet all quality, service, and cost objectives as well as the identification and rectification of any departures from the quality system.

    1.5. The Quality Policy will be maintained as required by the Quality Manual and is reviewed during Internal Audits.

2. Quality Objectives/Goals

    2.1. General

        2.1.1. To continuously improve our services to our customers.

        2.1.2. To continuously improve the skills of our co-workers via conducting scheduled courses.

        2.1.3. To operate Apex in accordance with certifications and strictly follow the guidelines and principles.

    2.2. Specific

        2.2.1. To implement the quality system and train all personnel on its content.

        2.2.2. While expanding our customer base, to maintain a high level of quality in each of the new sectors we may enter.

Issued by Eric Shaw, President, Apex Inspections Inc.

Revision History

1. Revision 0 – May 1, 2017

    1.1. New

2. Revision 1 – December 20, 2017

    2.1. Modified headers, footers, cover page, and fonts for consistency

    2.2. Minor grammatical corrections throughout document

    2.3. Added Revision History